MegaPath Hosted Voice Service
Improve the way your employees communicate, in and out of the office

MegaPath Hosted Voice gives your business a competitive edge. Get low start-up costs, affordable long distance, and features that support mobility and streamline communication.

Hosted Voice

Lower Startup Costs and Monthly Savings. No PBX equipment to buy or lease. No maintenance contracts or fees for changes.

Bring your own broadband or bundle with ours. MegaPath Hosted Voice can be purchased as a stand-alone solution (customers provide broadband), or as a fully integrated Voice and Broadband solution.

Superior Voice Quality. When combined with MegaPath Core Internet Services, MegaPath Hosted Voice delivers guaranteed Quality of Service (QoS) for crystal-clear call quality.

Reliability. MegaPath delivers clear, dependable voice communications with 99.999% voice network availability, the best in the industry.

Over 50 Calling Features. MegaPath Hosted Voice comes standard with over 50 features that increase productivity and support mobility. (See reverse.)

MegaPath One Unified Communications

Connect more people, more simply with voice and video calling, multi-party chat, and desktop sharing in an integrated team workspace. Work, communicate, and collaborate more effectively than ever before. Visit megapath.com/uc.

Skype® for Business Integration

Get more from your Skype for Business implementation. Conveniently make internal and external calls from Skype for Business. Our award-winning phone system integrates with Skype for Business for a more efficient and productive workforce. Visit megapath.com/skype.

Why MegaPath Hosted Voice

Flexible Installation Options
With our self-install option you can be up and running in about a week. Or, opt for a fully managed installation with an onsite technician.

Money-Back Guarantee
Get started, risk-free, with our 30-day money-back guarantee.

Free Training
For a smooth transition, get free, customizable user and administrator training. Help your employees get the most out of Hosted Voice.

No Minimums
Unlike other providers, we don't place user or seat minimums on our 24/7 customer care availability or 30-day satisfaction guarantee.

Work Smarter with 50+ Calling Features

User Features

▶ **Admin Portal.** Administrators have control of all users across office locations. No need to keep telephony specialists on staff. Admins can port phone numbers from your previous provider; order new services and phones; access calling records; chat with support; manage support tickets; and pay your bill.

▶ **Audio Conferencing.** Host audio conferences using simple desktop and mobile clients. Each user gets a conference code and leader PIN number for on-demand audio conferencing 24/7. Record conferences and share the recordings later.

▶ **Call Recording.** Record all inbound and outbound calls for one or more employees. Improve call center management, customer service, and training. Comply with regulations and reduce potential liabilities. Admins can manage call recordings for all users.

▶ **Find Me/Follow Me.** Allows users to define how incoming calls are routed or forwarded to individuals or groups of inbound callers, ensuring that you receive important calls whether you're at your desk, on the road, or anywhere else.

▶ **MegaPath Anywhere.** Get one-number calling from any device. Your calls appear to originate from your VoIP number and all of your calls are routed through your Hosted Voice interface. Make or take calls using your desk or conference room phone, computer softphone, or smartphone. Move a call from one device to another without disconnecting.

▶ **Visual Voicemail.** Receive fax messages and voicemails in your inbox. Voicemails are delivered as audio files and transcribed as emails.

▶ **Voice Manager.** Place calls, listen to voicemail and manage call routing and other set-tings in a Web portal. Users can access Voice Manager using a personal computer, tablet, iPhone or Android device. Calls placed via Voice Manager use your VoIP phone number and your company's calling plan.

For a full feature list, visit megapath.com/voice/hosted/features.

Optional Features & Seats

▶ **Auto Attendant.** Automated receptionist that provides a personalized message to callers with options for connecting to a called party or operator.

▶ **Call Center.** Simple and scalable call queuing to meet the needs of any business.

▶ **Hunt Groups.** Automatically distribute incoming calls to two or more extensions.

▶ **Receptionist Console.** Intuitive, browser-based app greatly streamlines live call handling.

Plus, additional voice mailboxes; forwarding, growth reserved, vanity and toll-free numbers. For a full list, visit megapath.com/voice/hosted/features.

The MegaPath Advantage

Complete Service Portfolio
We offer a full range of business voice, data, security and hosted IT services.

Superior Voice Quality
Our voice network achieves 99.999% availability, providing customers with the highest level of reliability in the industry.

Proven Expertise
We've been serving businesses with innovative communications services since 1996.

Experienced Customer Support
Our knowledgeable technical experts respond quickly and efficiently 24/7/365.